



BRIDGESPAN™

# BridgeSpan Where Trust and Technology Connect™





# Real Estate Agents



## EXPERIENCE + TECHNOLOGY

Real estate agents know that closings are the most difficult and complex part of residential real estate transactions. BridgeSpan Title Company offers some relief.

BridgeSpan provides experienced title and closing specialists, supported by an easy-to-use, secure Web site that makes the closing process more efficient than ever. Opening orders is as easy as clicking a mouse or dialing the phone.

## RELIABLE

Whether representing buyers or sellers, agents work hard to move transactions forward smoothly and quickly. The last thing they want is to have all their hard work jeopardized during the critical closing process. With BridgeSpan, agents can rest assured their hard work won't be in vain. They can count on BridgeSpan's team of top-notch professionals to provide consistent, efficient closings.

## BUILDING CLIENT RELATIONSHIPS

BridgeSpan helps agents enhance client relationships. Clients have access to closing documents posted on the Web site, giving home buyers and sellers a clear window into the important but often confusing closing process. And a better-informed client is a happier client. And a happier client translates to referrals.

There's no extra charge. Real estate professionals pay nothing for BridgeSpan's premium service; buyers and sellers pay only customary title and closing fees.

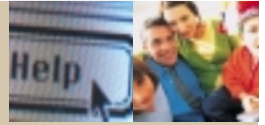
It's a fresh approach, and the result is a superior closing service.

## WITH BRIDGESPAN, AGENTS CAN:

- *Open an order with a few quick clicks of a mouse or a phone call.*
- *View and print settlement documents using the BridgeSpan Web site.*
- *Grant access that allows others to view essential documents before closing.*
- *Quickly move from one transaction to another online.*
- *Easily organize and view key contacts for each transaction.*

BridgeSpan is a better way. Whether agents are looking to increase efficiencies, build client relationships or simply work with top-notch, trustworthy closing specialists, BridgeSpan delivers successful closings — and an excellent chance for referrals.

# Buyers and Sellers



## BUYERS AND SELLERS

Buying or selling a home is often one of the more stressful experiences in a person's life. BridgeSpan delivers a more pleasant experience.

## TECHNOLOGY WITH A PURPOSE

BridgeSpan provides buyers and sellers an unprecedented view of the closing process through its secure Web site.

It's simple. Clients are given a unique ID and password that grants them access to view and print closing documents by logging on to BridgeSpan's secure Web site. The documents can be viewed at the clients' convenience, anytime of day or night, from anywhere there is Internet access.

## BUILDING TRUST WITH PEOPLE

But the easy-to-use Web site is only part of BridgeSpan's value; behind the technology stands a team of experienced title and closing specialists determined to ensure closings are completed on time and without unnecessary complications. Closing specialists will conduct sign-offs whenever and wherever is convenient for the clients.

It's a unique approach — combining superior service from closing professionals with state-of-the-art technology.

## NO ADDITIONAL COST

There's no additional cost to close with BridgeSpan; buyers and sellers pay only customary closing fees.

# Lenders



## BRIDGESPAN LENDING SERVICES

We know lenders are busy. Our goal is to provide them consistently outstanding service and relieve some of their workload.

BridgeSpan has a team of closing specialists experienced specifically in providing lender services. The team understands lender needs and will help ensure smooth and successful closings throughout the United States.

And with BridgeSpan's secure Web site, lenders can use the power of the Internet to enhance efficiency and move closings along faster.

Through our centralized process, BridgeSpan controls the entire transaction for title and settlement, managing the receipt and disbursement of funds through federally insured institutions. Documents are signed at the convenience of the borrower, whether it's at home or the office.

## ENHANCED TECHNOLOGY

With BridgeSpan, lenders can electronically order title reports, receive commitments, send loan packages and receive status reports. There's quick turnaround for title commitments — consistently in two to three days. And BridgeSpan will order all payoffs, insurance and subordinations, clear all title problems and schedule all closings.

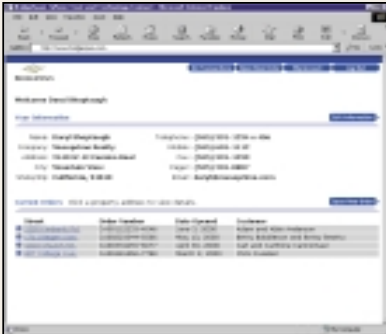
In addition, BridgeSpan provides HUD-1 statements with all fees provided upon receiving an open order and offers all-inclusive rates, with no additional charges for weekend or night closings. There is no charge for canceled orders, except as required by law.

## ENHANCED EFFICIENCY

BridgeSpan develops long-term business partnerships with mortgage lenders by providing superior service. Our clients include some of the top mortgage lenders in the industry, including:

- *Bank of America Mortgage*
- *Chase Manhattan Mortgage*
- *GMAC Mortgage*
- *HomeSide Lending*
- *North American Mortgage*

We develop these partnerships by offering an efficient, centralized process that provides a single point of contact for all title needs. A dedicated team is assigned to each lender account, with experienced title experts who focus only on title issues. It's BridgeSpan's way of ensuring that lenders get the service they need to consistently close transactions efficiently and successfully.



**BRIDGESPAN**

Where Trust and Technology Connect

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The BridgeSpan team  
is happy to answer  
your questions.

*We are available at the following times:*

*Technical Support*

Monday through Friday 5AM to 7PM PT  
Phone: 877.398.8867 (877.EZ.TUTOR)  
Email: support@bridgespan.com

*Open Order and Support*

Monday through Friday 6AM to 5PM PT  
Phone: 888.485.2432  
Email: closing@bridgespan.com

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